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## Bulletin – Applicant Fingerprinting

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**To:** Applicants for Licensure  
**From:** Shawn Collins, Executive Director  
**Date:** April 2, 2020  
**Subject:** Applicant Fingerprinting

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On March 10, 2020, Governor Charlie Baker declared a [State of Emergency \(“Order”\)](#) in the Commonwealth of Massachusetts due to the outbreak of the 2019 novel Coronavirus (“COVID-19”). On March 23, 2020, the Administration announced [a further order](#) directing all non-essential businesses to close until May 4, 2020. This bulletin supplements and updates the Cannabis Control Commission’s (“Commission”) bulletins issued in March, which can be found here: <https://mass-cannabis-control.com/covid19>.

In light of the current state of emergency, the Commission is aware that applicants may have difficulty, at this time, obtaining fingerprinting in accordance with 935 CMR 500.101(1)(b)2.f. **Applicants with questions regarding fingerprint appointments should contact IDEMIA customer service at (866) 349-8130 or visit <https://www.identogo.com>.**

As of March 31, 2020, the following IDEMIA IdentoGO Fingerprint Enrollment Centers are open or have altered hours of operation:<sup>1</sup>

**Open:**

- Boston - Dry Dock
- Haverhill
- Pocasset
- Waltham
- Worcester

**Open with altered hours:**

- Brockton
- Chelmsford
- Danvers
- Dedham
- Milford
- Rockland

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<sup>1</sup> This list is subject to change.



- Springfield
- Westport
- Webster

Additionally, it may not be possible for some individuals to travel during this time to be fingerprinted. If you are unable to have some or all of the individuals required to be fingerprinted as part of a license application that has been deemed complete, you may notify the Commission at [Licensing@CCCMass.com](mailto:Licensing@CCCMass.com) to that effect. The Commission may impose a licensing condition that all individuals be fingerprinted prior to final licensure.

For individuals required to be fingerprinted as part of a laboratory agent application and are unable to be fingerprinted at this time, the Independent Testing Laboratory may submit a [waiver request](#) pursuant to 935 CMR 500.850 to approve the laboratory agent pending future fingerprinting. The Commission's review of background checks remains ongoing; however, some elements may be delayed contingent upon the availability of materials and access to information.

## References

References Essential Services And Revised Gatherings Order, updated March 31, 2020, <https://www.mass.gov/doc/march-31-2020-essential-services-extension-order/download>.

COVID-19 Essential Services List, updated March 31, 2020, <https://www.mass.gov/info-details/covid-19-essential-services>.

Baker-Polito Administration Announces Emergency Actions to Address COVID-19, available at <https://www.mass.gov/news/baker-polito-administration-announces-emergency-actions-to-address-covid-19>.

Governor Baker's State of Emergency, available at <https://www.mass.gov/executive-orders/no-591-declaration-of-a-state-of-emergency-to-respond-to-covid-19>.

Commission March 13, 2020 Bulletin: Licensees' Preparation for COVID-19, available at [https://mass-cannabis-control.com/wp-content/uploads/2020/03/BULLETIN\\_Licensees\\_preparation\\_for\\_COVID\\_19\\_FINAL.pdf](https://mass-cannabis-control.com/wp-content/uploads/2020/03/BULLETIN_Licensees_preparation_for_COVID_19_FINAL.pdf).

Commission March 18, 2020 Bulletin: Licensees' Preparation for COVID-19, available at <https://mass-cannabis-control.com/wp-content/uploads/2020/03/BULLETIN-2-Licensees-preparation-for-COVID-19-FINAL-3-18-20.pdf>.

Commission March 20, 2020 Bulletin: Telehealth Consultations for New Patients, available at [https://mass-cannabis-control.com/wp-content/uploads/2020/03/20200320\\_Bulletin\\_Telehealth\\_Consultations\\_for\\_New\\_Patients.pdf](https://mass-cannabis-control.com/wp-content/uploads/2020/03/20200320_Bulletin_Telehealth_Consultations_for_New_Patients.pdf).



Commission March 23, 2020 Bulletin: Operations of Marijuana Establishments and Medical Marijuana Treatment Centers During COVID-19 (“Coronavirus”) Non-Essential Business Order, available at [https://mass-cannabis-control.com/wp-content/uploads/2020/03/20200323-Bulletin-Stay-at-Home\\_Advisory.pdf](https://mass-cannabis-control.com/wp-content/uploads/2020/03/20200323-Bulletin-Stay-at-Home_Advisory.pdf).

Massachusetts Adult Use of Marijuana Regulations, available at [https://mass-cannabis-control.com/wp-content/uploads/2019/11/935\\_CM\\_500.000\\_Adult\\_Use\\_of\\_Marijuana\\_11.1.19.pdf](https://mass-cannabis-control.com/wp-content/uploads/2019/11/935_CM_500.000_Adult_Use_of_Marijuana_11.1.19.pdf).

